“The level of depth of theory and opportunities to apply through practical exercises was great. The way the sub-groups were chosen by the tutor enabled a good combination of personalities to support learning.”

“Loads of opportunity to practice with the Model and RADAR, also to hear the other group members’ views and share ideas and experiences. The Trainer was enthusiastic and very knowledgeable, which increased my confidence levels.”

“Brilliant! I learnt lots – very practical, which provided me with the assessment skills needed.”

Contact the BQF
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Designed to equip you to the highest standard, to support and lead performance improvement initiatives

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Managing Through RADAR – one-day workshop for Line Managers

Two development paths, one for EFQM Excellence Model Users and Line Managers and one for Assessors. In-house training is also available.

Line Manager/Model User Development Path

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- Leadership for Excellence (Level 2)

Assessor Development Path

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Workshop Includes:

- How to plan for a self-assessment and choose the most appropriate assessment method
- How to produce an assessment feedback report.

EFQM Excellence Model

The EFQM Excellence Model is a framework that enables organisations to improve their performance in terms of their values, strategy, and results. It consists of five key areas: leadership, strategy, people, processes, and results. The model is used to assess how well an organisation is performing against these key areas.

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