

The Leadership Conference 2007 **Booking Form**

Name _____ Position _____

Organisation _____

Address _____

Postcode _____

Tel _____ Fax _____ Email _____

Special Requirements (eg dietary/accessibility) _____

Is your organisation a member of The British Quality Foundation?

YES NO

Please tick the relevant boxes below:

I wish to attend the conference on 7 June 2007 (an invoice will be sent for payment before the event).

Purchase order number (if required): _____

Delegate Costs - booking BEFORE 5 April 2007

- £195.00 + VAT BQF Members
- £195.00 + VAT LT Tutors & Alumni
- £285.00 + VAT Non members

Delegate Costs - booking AFTER 5 April 2007

- £235.00 + VAT BQF Members
- £235.00 + VAT LT Tutors & Alumni
- £335.00 + VAT Non members

Conditions

Confirmed bookings cancelled after 5 April 2007 remain fully payable.
Substitution of delegates is allowed at any time - please inform Pat Myles before the event.

Tel: 020 7654 5013 Fax: 020 7654 5001

Post: Pat Myles, The British Quality Foundation, 32-34 Great Peter Street, London SW1P 2QX

The Leadership Conference

Feedback for Improvement

This is the second annual BQF - Leadership Trust conference. The theme of the conference is Feedback for Improvement and the speakers will discuss: the importance of leadership - at all levels in an organisation - obtaining feedback on performance to engineer change for the better; various sources of feedback such as benchmarking, surveys, and 360° appraisal; using feedback to cause change and improvement; and measuring the impact of the changes made.

Our host for the day is Alison Gill, Co-founder of Getfeedback

Please complete the attached booking form.
For more information contact Pat Myles on
T: 020 7654 5013 E: pat.myles@bqf.org.uk

Early booking discounts available



Conference Agenda

09.00 **Registration and Coffee**

09.45 **Welcome**

10.00 **Alison Gill**



Alison Gill's passion and expertise is talent management. As co-founder of Talent Management Consultancy, Getfeedback, her role is to ensure that CEOs and HR Directors operate their businesses profitably, by working out what they need to do better or differently to attract, keep, motivate and develop the right people. Alison's talent management expertise is founded in psychology, sport and entrepreneurship. Prior to Getfeedback she trained as a psychologist at Oxford and Brunel, has rowed at three Olympic Games, co-founded a clothing business, has written a book revealing the truth behind the media's scandalisation of American students rowing in the Oxford Cambridge boat race, lectured in sports psychology and published research into the correlation between mood and performance and the immune system. Happy people are healthier and perform better.

11.00 **Coffee**

11.30 **James McCormac**



James McCormac is Managing Director of the TNT Express International Business Unit (IBU) who were UK Business Excellence Award Winners in 2006. He is responsible for 11,500 people in 44 countries and 110 agent countries. James is responsible for the business practices of the IBU and for making sure that the countries under his control are able to deliver a common business strategy. He sits on the TNT Express Board and reports directly to Marie-Christine Lombard, Group Managing Director of TNT Express. James is also COO for the TNT Express Division. In this role, he is specifically responsible for sales and service and business performance management across all divisional business units.

12.30 **Lunch**

13.45 **Professor Adrian Furnham**



Adrian Furnham is Professor of Psychology at University College London, a Fellow of the British Psychological Society and is ranked the second most productive psychologist in the world since 1980. He has written over 600 scientific papers and 42 books. He is on the editorial board of a number of international journals, as well as the current elected President of the International Society for the Study of Individual Differences. He is also a founder director of Applied Behavioural Research Associates (ABRA), a psychological consultancy. He writes regularly for the Sunday Times and the Daily Telegraph and is a regular contributor to BBC radio and television. Like Noel Coward, he believes work is more fun than fun and considers himself to be a well-adjusted workaholic.

14.45 **Tea**

15.15 **Pete Goss MBE**



Pete Goss is the ultimate competitor, whose outstanding 'can do' philosophy, combined with his limitless courage to overcome all the risks and dangers became abundantly clear in the world's toughest yacht race, 'The Vendée Globe non-stop, single-handed Round the World Race'. During the race fellow sailor Raphael Dinelli faced death in the huge seas and 80mph winds. After receiving the distress call Pete immediately turned his boat around and battled for two days against hurricane force winds to reach Dinelli and rescue him. For this heroic rescue, he was awarded France's highest decoration, the Legion d'Honneur by President Chirac of France, and the MBE by Her Majesty the Queen. People come away inspired from Pete's talks, sharing in his ethos of taking responsibility for what they want to achieve and for what they believe in.

16.15 **Summary**

16.30 **Close**